

RISK ASSESSMENT MATRIX - Animal Shows

								CONSEQUENCES					
		Health & Safety	Multiple fatalities or significant irreversible effects to >50 persons		Single fatality and/or severe irreversible disability (>30%) to one or more persons		Moderate irreversible disability or impairment (>30%) to one or more persons		Objective but reversible disability requiring hospitalisation		Minor injury no medical treatment required		
		Financial Loss	\$10 million to \$100 million		\$1 million to \$10 million		\$100,000 to \$1 million		\$12,000 to \$100,000		Up to \$12,000		
		Natural Environment	Very serious long term environmental impairment of ecosystem functions				Serious medium term environmental effects		Moderate short term effects but not affecting ecosystem functions		Minor effects on biological or physical environment		
		Social/ Cultural/ Heritage			Ongoing serious social issues. Significant damage to structures/sections of cultural significance				Ongoing social issues. Permanent damage to sections of cultural significance		Minor medium term social impacts on local population. Mostly repairable		
		Community/ Government/ Reputation/ Media			Serious public or media outcry (international coverage)		Significant adverse national/media/ public/Local Government attention		Attention from media and/or heightened concern by local community. Criticism by Local Government		Minor adverse local public or media attention or complaints		
		Legal	Significant prosecution and fines. Very serious litigation including class actions and/or potential culpability/ manslaughter implications		Major breach of regulation. Major litigation and/or potential culpability/ manslaughter implications		Serious breach of regulation with investigation or report to authority with prosecution and/or moderate fine possible		Minor legal issues, non compliance and breaches of regulation				
			A		B		C		D		E		
			Catastrophic, death, huge loss		Major, extensive injury, major loss		Moderate, treatment required, high loss		First aid, medium loss		No injuries, low loss		
LIKELIHOOD	A	Almost certain	HIGH		HIGH		HIGH		MEDIUM		LOW		
	B	Likely, once per year	HIGH		HIGH		MEDIUM		MEDIUM		LOW		
	C	Moderately possible, once in ten year period	HIGH		MEDIUM		MEDIUM		LOW		LOW		
	D	Unlikely, not impossible, within 50 years	HIGH		MEDIUM		MEDIUM		LOW		LOW		
	E	Rare, unlikely within 50 years	MEDIUM		MEDIUM		LOW		LOW		LOW		

RISK ASSESSMENT FORM**Activity/ Event:** Animal/ Wildlife Presentations**Date of Event:** 2024**Date of risk review** 4th January 2024**Prepared by:** Jacki Salkeld Feature Creatures**Description of immediate Environment:** Mobile Reptile, Amphibian, and Invertebrate Shows

Conducted in Venues, Schools, Vacation Care Centres, Playgroups, Childcare Centres/Private Parties, Clubs and more

Ref No.	Activity	What can happen (taking into consideration any existing controls)	Consequences of an incident happening. (refer to matrix)			What controls can be implemented to manage situation	Adjusted rating with new controls			Person or Department responsible for implementing control	How will it be monitored
			Likelihood	Consequence	Rating		Likelihood	Consequence	Rating		
1	Oral presentations given to groups of children using live animals	Children could be fearful.	D	D	Low	Explain that the animals are all our pets and are very safe. Only pat them if they want to.	D	E	Low	Jacki Salkeld and Feature Creatures staff	Visually and by ongoing instructions and demonstrations. Use of a line barrier. placed on the ground to separate animals from the children (fake snake)
2	Children given the opportunity to pat/hold Stick Insects	Minor catches on arm/hand, insects can cling/stick to hand and climb upward	C	E	Low	Instructing children in correct handling techniques	D	E	Low	Jacki Salkeld and Feature Creatures staff	Visually, Physically and by ongoing instructions and demonstrations
3	Children given the opportunity to pat/hold	Scratching hands from claws on feet.	C	E	Low	Instructing children in correct patting techniques	D	D	Low	Jacki Salkeld and Feature Creatures staff	Visually, Physically and by ongoing instructions and demonstrations.

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	Turtles										Using tame animals
Ref. No	Activity	What could happen	Like liho od	Co nse qu enc e	Rating	What controls can be implemented to manage situation	Like liho od	Conse quenc e	Rati ng	Person or Department responsible for implementing control	How will it be monitored
4	Children given the opportunity to pat/hold Turtles	Small bite, note they have no teeth but a sharp-edged mouth	D	E	Low	Instructing children in correct petting or handling techniques	D	E	Low	Jacki Salkeld,	Visually, Physically and by ongoing instructions and demonstrations. Using tame animals
5	Children given the opportunity to pat/hold Lizards	Scratches	B	E	Low	Instructing children in correct petting or handling techniques. In addition, the use of cloths to protect skin.	D	E	Low	Jacki Salkeld and Feature Creatures staff	Visually, Physically and by ongoing instructions and demonstrations. Using tame animals
6	Children given the opportunity to pat/hold Lizards	Bite, very tame animals	C	D	Low	Use tame animals only Instructing children in correct handling techniques i.e. Do not touch the head of the lizards.	D	E	Low	Jacki Salkeld and Feature Creatures staff	Visually, Physically and by ongoing instructions and demonstrations. Using tame animals

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7	Spiders, scorpions and centipedes	Bite	E	E	Low	Invertebrates housed in locked containers	E	E	Low	Jacki Salkeld and Feature Creatures staff	Visually, Physically and by ongoing instructions and demonstrations
Ref. No	Activity	What could happen	Like liho od	Co nse qu enc e	Rating	What controls can be implemented to manage situation	Like liho od	Conse quenc e	Rati ng	Person or Department responsible for implementing control	How will it be monitored
8	Children given the opportunity to pat Snakes Non-Venomous pythons	Bite, unlikely as all are very tame animals	C	D	Low	Instructing children in correct handling techniques i.e. Do not touch the head of the snakes. Presenter controls the head.	D	E	Low	Jacki Salkeld and Feature Creatures staff	Visually, Physically and by ongoing instructions and demonstrations Using tame animals
9.	Children given the opportunity to hold Snakes- Non-Venomous pythons	Constriction Pythons tightening around neck of the presenter or a member of the public.	C	E	Low	It is recommended that large pythons (over 5kgs in wt or 7ft in length) are not carried around the neck of the handler/presenter or placed around the neck of members of the public without at least two handlers being present.	D	E	Low	Jacki Salkeld and Feature Creatures staff	The other handler or helper should firmly hold the python's tail, without using excessive force begin to unwrap the python holding on firmly to prevent the python re-gripping. Once released the python should be returned to its enclosure.

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9	Crocodile	Bite/Teeth scrape	D	B	Medium	Maintain correct handling techniques at all times, ensure handler has a gentle but firm control of the head and mouth. Tape the mouth closed on larger specimens over 70cm	E	B	Medium	Jacki Salkeld and Feature Creatures staff	Ensure capture of the crocodile is done in accordance with handling procedures to ensure a secure hold of the animal and one that provides the employee with firm control.
Ref. No	Activity	What could happen	Like lihood	Consequence	Rating	What controls can be implemented to manage situation	Like lihood	Consequence	Rating	Person or Department responsible for implementing control	How will it be monitored
10.	Watching Frogs	Jumps on a child and frightens them	A	E	Low	Maintain correct handling techniques. Always face the frog toward the presenter if frog is active or put away	A	E	Low	Jacki Salkeld and Feature Creatures staff	Visual monitoring of frog behaviour to anticipate jumping
11.	Disease control	Salmonella	C	D	Low	Instruction on hand washing immediately after leaving exhibit. Provision of tap nearby. Provision of Anti Bacterial Hand Gel.	D	E	Low	Jacki Salkeld and Feature Creatures staff	By providing instruction and monitoring hand washing.

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12.	Teaching and Education	COVID 19	B	C	Medium	See control measures below	C	D	Low	Jacki Salkeld	By providing this risk assessment to venues
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Ensure all children are instructed on correct handwashing and ensure this is performed at the end of the session.

As instructed Feature Creatures will:

- Comply with national and state public health orders
- Promote simple but effective physical distancing and hygiene measures.
- Raise any concerns about the risk of contracting COVID-19 immediately and work together to identify solutions.
- Monitor the extent of COVID-19 in your community and share advice from state and federal authorities regularly.
- Use only vaccinated staff who are feeling well

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About Us

Feature Creatures is a fully licensed and insured to \$20M Mobile Animal Exhibition, approved by the NSW Department of industry and Investment. Exhibitors License 48519 in operation since 2003 and owner/ operated by Jacki Salkeld.

BN 97913483 ABN 42413963344

Feature Creatures travels to a wide variety of venues in order to conduct fun and educational presentations featuring a range of Reptiles, Amphibians, Invertebrates

Our Mission Statement

To fascinate, educate and inspire others about the wonder and protection of Australian Wildlife. We will achieve this by providing interactive, humorous, personalised animal encounters.

General Animal Care and Husbandry

The primary goal of Feature Creatures Animal Care, Handling and Husbandry guidelines are to provide the animals with best practice care while at Feature Creatures premises, in transit and during presentations at client's premises. These are designed to mitigate where ever possible the escape of animals or injury to Feature Creatures employees or clients of Feature Creatures.

Purpose of these emergency procedures

The purpose of these emergency procedures are to provide Feature Creatures principals and approved employees with information and guidelines on how to manage and control an emergency situation in a safe and timely manner. An emergency may arise from an animal escape, or a vehicle accident in transit.

Training of Feature Creatures Employees

Any approved employees will be fully trained in the Animal Care, Handling and Husbandry of animals under the control of Feature Creatures, including the practices engaged to mitigate animal escapes or injury and these emergency practices in the event of an animal escape. In addition, all staff are First Aid accredited and have their Working with children's checks

Animals List and Emergency Actions

The animals that are considered under these emergency procedure guidelines are all licensed to be held and available for display.

The following identifies additional risks and procedures in the event of emergency.

Species	Risk Type	Mitigation of Risk or Emergency	Emergency Procedure
All Species	Vehicle Accident in Transit	Ensure all animals are secured in crush proof safe, approved travel containers. Ensure all cages and containers are secured within the vehicle to prevent movement in the case of a vehicle accident. Dangerous animals labelled	Ensure all animals are safe and secure. Remove animals from the vehicle if deemed necessary to ensure the health and safety of the animals. (Side of road, another vehicle, under cover from adverse weather conditions.). An employee of Feature Creatures or a person nominated by the employee should remain with the animals until such time as the animals can be returned to their home base facility

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All Species	Fire or evacuation at venue or clients premises	Responsibility of venue/client	<p>Follow emergency plans of venue/client.</p> <p>Ensure all animals are secured in boxes and containers or bags</p> <p>Remove animals from the venue if deemed necessary to ensure the health and safety of the animals. (Outside of venue, side of road, under cover from adverse weather condition).</p> <p>Obtain assistance from venue/client to move animals to a safe location An employee of Feature Creatures or a person nominated by the employee should remain with the animals until such time as the animals can be transported back to the Feature Creatures premises.</p>
All Species	Escape	<p>Ensure containers used are escape proof prior to loading the animals. Responsibility of staff to ensure capture equipment is on hand at all times.</p> <p>Crocodile box to be kept padlocked at all times not in use</p>	<p>Specialised staff only who have been trained in all Feature creatures crocodile procedures to recapture as quickly as possible. Members of the public moved out of the area until the animal is contained</p>